

Davidson Family Services
 Outcome Assessment Report
 For 2020



Item 1

Specific Goal: Report on Relative Profit Margin throughout the year on a monthly basis and publish results on web site.

Measurable: Each month as monthly financial information is processed.

Achievable: Yes, monthly as financial information is processed.

Relevant: Data in this area is essential for budgeting and planning.

Time: Data will be published on the web site two weeks after the end of the previous calendar month.

Reports:

Monthly progress for percent margins as % of 2019 budget.

	Relative YTD % Margin as % of Budget												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	96												

Item 2

Specific Goal: Report on Service Utilization Percentages throughout the year on a monthly basis and publish results on web site.

Measurable: Each month as monthly service data is processed.

Achievable: Yes, monthly as monthly service data is processed.

Relevant: Data in this area is essential for budgeting and capacity planning for each service program.

Time: Data will be published on the web site two weeks after the end of the previous calendar month.

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Reports:

Monthly progress for percent utilization by service type:

	Utilization %											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RS	95											
DS	75											
TFC	97											
CN	65											
CLS	67											

- RS- residential supports services
- DS – day supports services
- TFC – Therapeutic Foster Care
- CN - Community Networking
- CLS – Community Living & Supports

Item 3

Specific Goal: Report on Status of the goal of maintaining the amount of revenue in Accounts Receivable at 5%/50% or less. The goal is measured as the ratio of accounts receivable at the end of the month to the amount of revenue posted for the month of interest. The baseline is 5%/50%.

Measurable: Each month as revenue information is processed.

Achievable: Yes, monthly as financial information is processed and analyzed.

Relevant: Accounts receivable information is relevant for budgeting and planning, payroll, accounts payable, tax payroll, and other cash flow information.

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Time: Data will be published on the web site two weeks after the end of the previous calendar month.

Reports:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
% AR/ Rev	45.7												