

Title	<i>Strategic Plan</i>	Rev: 0			Date: 12/28/2018	
Prepared by:	John Davidson, Cindy Davidson	Year: 2019			Page 1 of 2	
Planning Activity	How	Consideration	Recommendations	Approved Plan	Performance Indicators	Update

National Accreditation	DHI maintains positive relationships with various regulatory entities such as the MCO's DMA, DHSS, etc. As a member of the NC Providers Council, we are able to keep informed of changes to standards at both the State and Federal levels.	Adopted from 2018 Strategic Plan	Accreditation managers has been appointed to oversee accreditation process and committees. Primarily two employees now share the accreditation management since the loss of the manager in July of 2018.	Approved	Various National accreditation performance monitor criteria.	
Development of Partners/Piedmont Service Center	Expand services in the Piedmont area that Partners service area. This includes existing services that DHI is approved for and new services.	Opportunities for growth has been recognized in the Partners catchment area		Approved	Monitor activity by monthly revenue.	There are 9 active consumers as of 1/1/2019 6/26/2019 There are 10 active consumers
Continued Development of the Foster Care Program	Development Foster Care Homes and Providers by expanding catchment area and providing services to IDD population	A continuing program through Vaya Health to provide Foster Homes for children in the Vaya Health and Partners catchment area. There are 20 active consumers as of 1/1/2019.		Approved	Increased activity in the program measured by number of consumers served monthly and revenue.	3/4/2019 A request has been submitted with Partners Behavioral Health to add Therapeutic Foster Care Services. YTD there are 21 active consumers 6/26/2019 There are 26 active consumers. Partners has approved DFS for TFC.
Meet 2019 Budget for Funding, Expenses and Margin	2019 Budget has been prepared and approved with goals for revenue, expenses cost and profit margins.	Adopted from 2018 Actual Financial Performance		Approved	Funding, Expenses, and Margin Analysis	8/8/2019 The budget committee has reviewed the YTD budget results through 6/31/2019. Revenue and expenses are over budget while profit & loss is under budget

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Summary of Approvals						
National Accreditation						
Development of Piedmont Area						
Continued Development of the Foster Care Program						
2019 Budget						