

Davidson Family Services  
 Outcome Assessment Report  
 For 2020



**Item 1**

**Specific Goal:** Report on Relative Profit Margin throughout the year on a monthly basis and publish results on web site.

**Measurable:** Each month as monthly financial information is processed.

**Achievable:** Yes, monthly as financial information is processed.

**Relevant:** Data in this area is essential for budgeting and planning.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

**Reports:**

Monthly progress for percent margins as % of 2020 budget.

Relative YTD % Margin as % of Budget												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
82	96	92										

**Item 2**

**Specific Goal:** Report on Service Utilization Percentages throughout the year on a monthly basis and publish results on web site.

**Measurable:** Each month as monthly service data is processed.

**Achievable:** Yes, monthly as monthly service data is processed.

**Relevant:** Data in this area is essential for budgeting and capacity planning for each service program.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

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**Reports:**

Monthly progress for percent utilization by service type:

	Utilization %											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RS	95	97	97									
DS	75	78	54									
TFC	97	96	98									
CN	65	58	53									
CLS	67	60	73									

- RS- residential supports services
- DS – day supports services
- TFC – Therapeutic Foster Care
- CN - Community Networking
- CLS – Community Living & Supports

**Item 3**

**Specific Goal:** Report on Status of the goal of maintaining the amount of revenue in Accounts Receivable at 5%/50% or less. The goal is measured as the ratio of accounts receivable at the end of the month to the amount of revenue posted for the month of interest. The baseline is 5%/50%.

**Measurable:** Each month as revenue information is processed.

**Achievable:** Yes, monthly as financial information is processed and analyzed.

**Relevant:** Accounts receivable information is relevant for budgeting and planning, payroll, accounts payable, tax payroll, and other cash flow information.

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**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

**Reports:**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
% AR/ Rev	45.7	51.5	46.4										